

POLICY & RESOURCES COMMITTEE - 14 MAY 2009

Policy & Resources Committee

Thursday 14 May 2009 at 4 pm

Present: Councillors Blair, Brooks, Clocherty, Rebecchi (for Fyfe), McCabe, Dorrian (for McIlwee), McKenzie, MacLeod, Moran and Wilson.

Chair: Councillor McCabe presided.

In attendance: Chief Executive, Corporate Director Environment & Community Protection, Corporate Director Improvement & Performance, Chief Financial Officer, Head of ICT & Business Transformation, Mr H McNeilly (for Head of Legal & Administration), Head of Safer Communities and Head of Corporate Communications & Public Affairs.

Apologies: Councillors Fyfe and McIlwee.

The following paragraphs are submitted for information only, having been dealt with under the powers delegated to the Committee.

It was agreed in terms of Section 50(A)(4) of the Local Government (Scotland) Act 1973 as amended, that the public and press be excluded from the meeting for the following item on the grounds that the business involved the likely disclosure of exempt information as defined in paragraphs 6 & 8 of Part I of Schedule 7(A) of the Act.

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There was submitted a report by the Chief Executive (1) providing an update on progress made with the development of the Council's Future Operating Model (FOM) and (2) seeking approval for the proposed approach to the first phases of implementation. During consideration of this matter, Councillor Blair expressed the view that it was regrettable it had not been possible for the information within the report, which was considered exempt in terms of the Local Government (Scotland) Act 1973 as amended, to be set out separately in an appendix to the report to allow the item to be taken in public. Following discussion, it was agreed unanimously to discuss the general principles relating to the Future Operating Model in public with consideration of the details of the support contract following exclusion of the public and press.

The Committee then discussed the general principles of the Council's Future Operating Model.

The Committee adjourned at 4:58 pm and reconvened at 5:05 pm. Councillor Rebecchi did not return to the meeting following the adjournment.

It was agreed in terms of Section 50(A)(4) of the Local Government (Scotland) Act 1973 as amended, that the public and press be excluded from the meeting during consideration of the undernoted issues relative to the item on the grounds that the business involved the likely disclosure of exempt information as defined in paragraphs 6 & 8 of Part I of Schedule 7(A) of the Act.

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There followed discussion on matters relating to the existing support contract and, thereafter, the Committee resumed consideration in public.

After discussion, Councillor McCabe moved:-

- (1) that the new Programme Governance Structure outlined in the report be approved;
- (2) that approval be given to the establishment of the Core Programme Team;
- (3) that the timeline and content of phases 1, 2 and 3 as set out in appendix 3 to the report be agreed;
- (4) that authority be delegated to the Chief Executive to make appropriate arrangements to fill the remaining posts within the Core Programme Team, in consultation with the Head of Organisational Development & Human Resources, as soon as practicable;
- (5) that agreement be given to the reconfiguration of the Wallace Place Contact Centre and minor works to 7/8 Clyde Square to meet the requirements of phases 1, 2 and 3;
- (6) that the Committee agree, in principle, to the conversion of the ground floor frontage (Clyde Square) of the Municipal Buildings to form a new Customer Contact Centre, incorporating a new corporate reception area, and authorise the appropriate design work, specification and issuing of tenders for this;
- (7) that the extension of the existing support contract with PricewaterhouseCoopers to assist with the implementation of phase 1 and the detailed design for phase 2 be noted;
- (8) that it be noted that the proposals considered within the report can be progressed from within existing budgets; and
- (9) that it be noted a further report will be submitted to the Policy & Resources Committee in November 2009 providing a detailed Financial Model, associated property solutions and timescales for the implementation of the Future Operating Model, including phases 4, 5 and 6.

As an amendment, Councillor Blair moved:-

- (1) that the new Programme Governance Structure outlined in the report be approved;
- (2) that approval be given to the establishment of the Core Programme Team;
- (3) that authority be delegated to the Chief Executive to make appropriate arrangements to fill the remaining posts within the Core Programme Team, in consultation with the Head of Organisational Development & Human Resources, as soon as practicable;
- (4) that agreement be given to the reconfiguration of the Wallace Place Contact Centre and minor works to 7/8 Clyde Square to meet the requirements of phases 1, 2 and 3 (up to an expenditure limit of £1M);
- (5) that the relevant Officers be instructed to enter into negotiations with the Council's Alliance Partners, including NHS Greater Glasgow & Clyde, River Clyde Homes, Inverclyde Leisure, Strathclyde Police and Strathclyde Fire and Rescue, with a view to establishing a joint project;
- (6) that Officers be instructed to produce as accurate as possible estimates of costs for phases 4, 5 and 6; and
- (7) that, otherwise, consideration of the project be continued until November 2009, or earlier, for further reports.

On a vote, 1 Member voted for the amendment and 8 for the motion which was declared carried.

Decided:

- (1) that the new Programme Governance Structure outlined in the report be

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approved;

- (2) that approval be given to the establishment of the Core Programme Team;
- (3) that the timeline and content of phases 1, 2 and 3 as set out in appendix 3 to the report be agreed;
- (4) that authority be delegated to the Chief Executive to make appropriate arrangements to fill the remaining posts within the Core Programme Team, in consultation with the Head of Organisational Development & Human Resources, as soon as practicable;
- (5) that agreement be given to the reconfiguration of the Wallace Place Contact Centre and minor works to 7/8 Clyde Square to meet the requirements of phases 1, 2 and 3;
- (6) that the Committee agree, in principle, to the conversion of the ground floor frontage (Clyde Square) of the Municipal Buildings to form a new Customer Contact Centre, incorporating a new corporate reception area, and authorise the appropriate design work, specification and issuing of tenders for this;
- (7) that the extension of the existing support contract with PricewaterhouseCoopers to assist with the implementation of phase 1 and the detailed design for phase 2 be noted;
- (8) that it be noted that the proposals considered within the report can be progressed from within existing budgets; and
- (9) that it be noted a further report will be submitted to the Policy & Resources Committee in November 2009 providing a detailed Financial Model, associated property solutions and timescales for the implementation of the Future Operating Model, including phases 4, 5 and 6.